# The Digital Divide: Implications on the Forest Products Industry in the Developing World

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# What is Digital Divide?

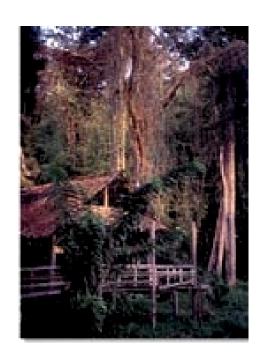
• The Gap between people with and without access to information communication technology (ICT)

• Internet connectivity differential



#### Characteristics of the Developing World

- Majority of population live in rural areas
- Limited purchasing power
- Limited information flow
- Paper-based documentation
- High cost of business transactions



# Some Characteristics of the Developing World

Abundant natural resources



- Deforestation
  - Poverty, mismanagement, obsolete technology, inefficiencies

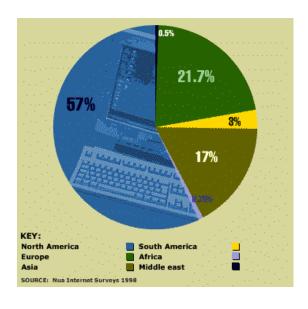
• Causes: farming, bush fires, fuel wood, wasteful logging practices, mining and quarrying

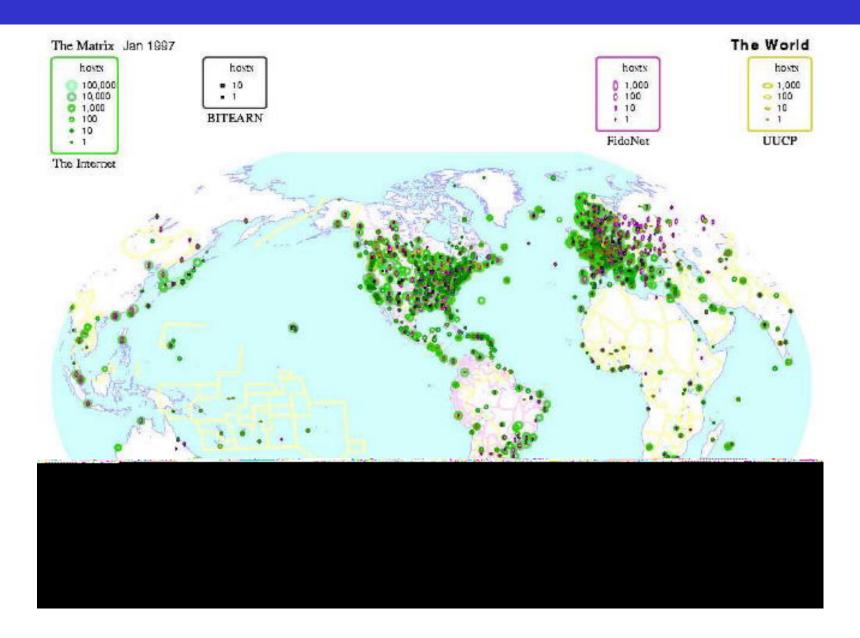
- Information gap is growing
- 180 Million global users

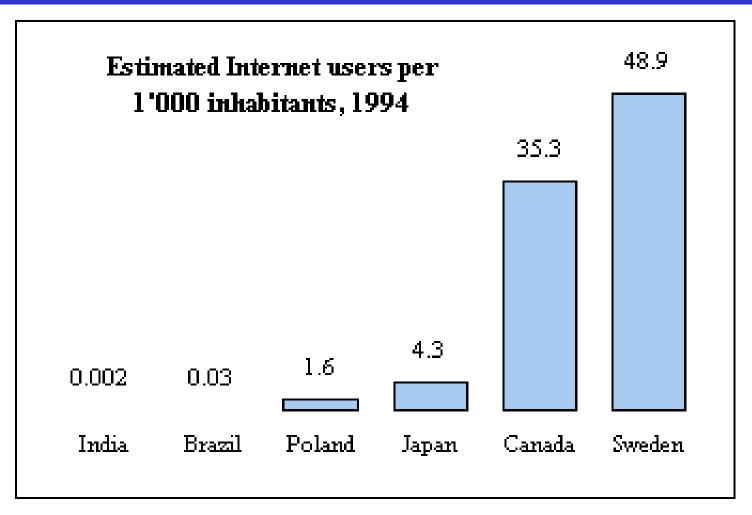


- Only 14% users from developing countries
- Telephone density:
  - 52.3 per 100 persons in industrialized countries
  - 5.2 per 100 persons in developing countries

- E-commerce for B2B and B2C
  - U. S. leads the world
  - Europe lags behind by 2 to 3 years
  - Developing countries lag at least 5 years







Source: http://www.itu.ch/WTDR95/c1c.htm

Country	Inhabitants Per Telephone	Consume of Electricity Per Person In KWh
China	60	593
India	200	324
Brazil	16	1589
Nigeria	Hardly any private lines	109
Germany	2	5683
Japan	2	6262
USA	2	11236

Source: CIA The World Fact book 1995

#### Communications Infrastructure

 Lack of direct connections between many countries



- Government monopolies in communication industry
- Unreliable telephone system with low teledensity

#### **Costs**

- High telephone call charges
- Internet charges based on ISP & high international tariffs by telecom services
- Telecom cost constitutes about half of an ISP's operating cost
- High cost of computers
- Energy cost and supply

#### **Know-How**

Lack of ICT experts.

• Lack of know-how to build and run the ICT infrastructure and systems

Lack of know-how to use the internet

#### **Business Culture**

Face-to-face relations



- Bargaining
- Language barriers
- Credit card transactions





#### Benefits of Digital Participation

- Advantage of leapfrogging technology
- Lowering of communication cost



- Breaking geographical borders/access to global market
- Information flow in real time
- Tools for international marketing
- Opening new opportunities for development and growth

# Digital Connection and Business Growth Potential

- Privatization of telecom services
- Mobile phones
- Governments support
- Cyber post office
- India producing a sub-U.S.\$200 computer





### Opportunities in Developing Countries

- Untapped market
- Low cost
- Large pool of labor force



- Opportunities to train
- High potential for growth

#### Capacity Building

#### Stakeholder Partnership

- Co-operation of governments, business community,
   NGO's, International organizations
- Strengthen policy environment for disseminating ICT
- Develop ICT infrastructure
- Develop human resources to underpin dissemination of ICT
- Active utilization of ICT in the area of development assistance

#### Capacity Building

#### **International Efforts**

- The International Telecommunications Union seeks to develop e-commerce for developing countries
- Japan promise of U.S.\$15 billion in grants and loans for ICT
- Geek corps, a non-profit organization sends technology to developing countries including Ghana
- UNDP- Sustainable Development Networking Program

#### Conclusion

...... a need for an effort that includes all stakeholders to provide a holistic coordinated approach to address ICT capacity building in the developing world.

#### Conclusion

....which will create an environment to digitally empower forest products suppliers from the developing world and allow them to more fully and efficiently participate in the global market.

# Questions???